

Terms & Conditions for Viaggio Tours by Postcard Trips LLC

Payments: The initial deposit is non-refundable and non-transferrable, payable by check to Postcard Trips LLC, and mailed to us along with this form. Final payment is due 120 days prior to your tour and may be made by check, Zelle, or any major credit card through PayPal (there is a 3% surcharge for credit cards, 6% for foreign currency charges.) Bookings are taken first come first served with deposit. Payments must be received by due date to retain the reservation.

Cancellations: Cancellations must be in writing. Fees are determined by the date we receive notice and are based on the full published selling price excluding discounts, promotions or other incentives. Here is our cancellation fee schedule:

If you cancel 121 days or more prior to tour date:	Only the deposit
If you cancel 120-91 days prior to tour date:	50% cancellation fee
If you cancel 90-61 days prior to tour date:	75% cancellation fee
If you cancel within 60 days of tour date:	100% cancellation fee

Emergency Medical Insurance: We do require all guests to have emergency medical coverage while on our trips. You may already have international coverage with your current insurance company. If so, just send proof of insurance to us. If not, you can choose any company you wish. And although not required, we strongly recommend **Trip Cancellation Insurance** should you need to cancel prior to or during your trip. Feel free to contact us with questions or for a quote.

Currency: When deemed necessary due to Euro/Dollar fluctuations, prices may change without notice up to final payment. Once we receive final payment, your tour price is protected from potential increase.

All programs are subject to change: Should it becomes necessary to make a change to our schedule or any included activity including, but not limited to hotels, restaurants, tours, special guests, guides, etc., we will do our best to provide as equal a substitute as possible.

Not Included: Flights, transfers to the hotel, portorage of luggage, meals not mentioned, drinks, tips, optional excursions, travel insurance, and any items not specifically mentioned as included on our programs.

Visas & Passports: Please make sure you have a valid passport and any visa(s) that may be needed. Some countries require passports to be valid at least six months beyond the end of their trip, some require three blank pages.

Guest responsibility: No refunds will be issued if a guest chooses not to use any included service or leave the tour early. We reserve the right to decline or cancel the participation of any guest whose condition or conduct we deem to be detrimental to or compromises the safety or interests of the individual or the group as a whole and will not refund or cover any costs or expenses incurred due to their termination.

Liability: While unlikely, we reserve the right to cancel or reschedule any vacation departure for any reason, including, but not limited to a minimum number of guests. If a vacation date is canceled, our sole responsibility will be to accommodate guests on another date. If an alternative date is not available, a full refund will be issued, except in the case of cancellations due to force majeure. In the event of force majeure, refunds and compensation payments are not liable in circumstances beyond our control or the supplier's control. This includes but is not limited to changes due to war, threat of war, acts of terrorism, civil strife, strikes, natural disaster, fire, adverse weather or other acts of God. In the event that any significant changes are made due to a problem with a supplier, for example a hotel bankruptcy, we will advise the guest as soon as is reasonably possible with the alternatives available. Such changes may require that the guest pay a supplement. We cannot assume responsibility for any additional costs relating to a cancellation.

Inclusions, activities, excursions: Postcard Trips LLC acts only as agents for other suppliers, including but not limited to hotels, trains, buses, ferries, restaurants, contractors or any other suppliers providing accommodations, transportation, day trips, excursions, sightseeing arrangements or any other services as independent contractors, and they are not agents, employees, servants, or joint venturers of Postcard Trips. All inclusions in our tours are made under the express condition that we shall not be liable or responsible for any loss, injury, accident, delay, irregularity, inconvenience or damage to guest or those traveling with them, from any including but not limited to defects in vehicles, breakdown in equipment, strikes, theft, acts of God, weather, civil disturbances, terrorism, cancellations or changes in itineraries or schedules, etc. If the services included in the tour cannot be supplied or there are changes in an itinerary for reasons beyond our control, we will do its best to arrange for the provision of comparable services. Any resulting additional expense will be the responsibility of guests. Guest agrees that Postcard Trips shall not be liable for any damage, loss (including but not limited to personal injury, death, and financial or property loss), or expense occasioned by any act or omission of any supplier providing services, or any other person. Any litigation must be brought to the courts of Postcard Trips office in Salem, VA. 012719